Themes discussed	Examples
Administrative tasks	Contacting patient for Get-Together Meetings
Transportation challenges	Connecting patients with Mobility Paratransit services,
	providing taxi coupons to come to Get-Togethers
Housing concerns	Assisting evicted patients, helping patient obtain senior
	housing
Social support services	Obtaining information for medical assistance, providing
	information and resources to assist with medication costs
Assistance with obtaining oxygen	Oxygen tanks, portable oxygen concentrator, contacting
tank/portable oxygen changes	oxygen supply company on patient's behalf
Coping with other comorbidities	Mental health services, cardiac rehabilitation and dental
	clinic services
Connecting patients with a	Assisting with authorization forms and applications,
pulmonologist and/or pulmonary rehab	assisting with scheduling pulmonologist appointments

Table 11A. Themes from the calls with the Peer Support Program Coordinator